

# To train or not to train your LLM

How to strike the right balance

**Oren Razon**, CO-Founder & CEO @ Superwise

oren.razon@superwise.ai | linkedin/oren-razon

Gad Benram, Founder & CTO @ TensorOps | gad@tensorops.ai | linkedin/gad-benram



#### Gad Benram Founder & CTO @ TensorOps

# **About us**



Oren Razon CO-Founder & CEO @ Superwise



#### Jose Bastos

Al Engineer @ TensorOps



## **Model observability**

built for scale

We empower data science, ML engineering, and operational teams with visibility and control to scale Al activities

🔅 tensorops

## **The AI Experts**

We simply help machines learn

We build end-to-end AI solutions for businesses; Specializing in time-series forecasting, search, OpenAI and Google Cloud.



# Agenda

- Typical use cases
- LLM types
- To train or not to train?
- Pros & cons
- Types of training/tuning
- Monitoring LLMs
- Takeaways & going beyond tuning

# How are you using LLMs?

 Polls

 You are viewing the poll results (shared by host)

#### **Zoom Poll**

1. How are you using LLMs? (Single Choice) \*

Hobby or academic	5%
Innovation project at my company	54%
LLMs in production	18%
Still in the research phase	21%
Don't plan on using LLMs	3%

## **Typical LLM use cases**

## Tasks

- Chatbots
- Embedding
- Organizational knowledge
- Productivity
- Code completion
- Marketing
- Raising funding in 2023

## **Real-world**

- Jasper
- Semantic search
- Google gen app builder

٠

- Notion
- Co-Pilot
- SlidesAl.io
- Mistral Al

## **Types of LLMs**

### API

No or limited visibility into code and data, but easier to deploy out of the box

### **Open source**

Offer the most transparency and flexibility but require time and expertise to set up

### Proprietary

Built in-house from scratch for the organization

Bloomberg



⑤OpenAI

Superwise 🔅 tensorops



LLaMA

# What LLMs are you using?

Superwise 🔅 tensorops

Polls You are viewing the poll results (shared by host)

#### **Zoom Poll**

1. What LLMs are you using? (Single Choice) \*

OpenAI, Anthropic, or another API provider 50%

Out-of-box open source	17%
Fine tuned open source or service	11%
Proprietary LLM	7%
Haven't decided yet	13%
No plans to use LLMs	2%

# Out of<br/>the boxvsTuned

🛇 Superwise 🛛 🔅 tensorop

## LLMs in the wild

**Real world use-case** 

#### **Phishing email detector**

- MailProtect is a (made up) company that offers email protection service for large organizations
- They have a solution for detecting and blocking phishing emails



# LLMs in the wild

Cyber LLM use-cases

Superwise 🔅 tensorops

## WATCH OUT FOR...



#### **Classical ML**

Deals with anomaly detection and tabular data.

#### LLMs improve textual pipelines

Improve textual pipelines that rely on classification, segmentation, generation, interpretation.

# LLMs in the wild

#### ChatGPT works!

Classify this email as phishing or not. Return only yes or no.

From: fms@cinci.rr.com Sent: Wednesday, June 21, 2023 11:40 AM To: Me Subject: Invoice input

#### Good Morning,

J

Called you a few times without success. Decided to reach by email. I need to know the status of this invoice bellow, itâ\$s way past due. htts://apgproperty.ca/invoice-number-747853

Warmest Regards,

merc@merconstructioninc.com

Yes.

Ů

# LLMs in the wild

ChatGPT works?



Classify this email as phishing or not . Return only a json with the following structure {"is\_phishing": BOOL}

Dear Finance team, We recently submitted a transaction from account 1CGpXZ9LLYwi1baonweGfZDMsyA35sZXCW and it seems like there was an issue processing this request. Is it possible to cancel the transaction and return the money to my wallet at 1LNL2n9RGf3oKctR1kWrrLojxxDbRdujS2?

{"is\_phishing": true}

-

# Tuning in the wild

Let's look at an example from a financial use case Classify this email as phishing or not. Return only yes or no.

From: fms@cinci.rr.com Sent: Wednesday, June 21, 2023 11:40 AM To: Me Subject: Invoice input

#### Good Morning,

J

Called you a few times without success. Decided to reach by email. I need to know the status of this invoice bellow, itâ\$s way past due. htts://apgproperty.ca/invoice-number-747853

Warmest Regards,

Yes.

merc@merconstructioninc.com

ט

Ů

# Demo: Does tuning really work?



# Do you even need tuning?

Have you taken ChatGPT to production?



## **Pros and cons of training LLMs**

#### Pros

- Better accuracy
- Potential to reduce inference cost
- Control data
- Control infrastructure

### Cons

- Data leakage
- Engineering complexity
- Reduced performance
- Cost

# What does "training an LLM" even mean?

## To train or not to train your LLM?



## **Train from scratch**



# Train from scratch

Need huge amounts of data and compute power and takes some months to do it

#### Pros:

 $\rightarrow$  Best fit (?)  $\rightarrow$  Full ownership (model + data)

-Replit Client

Web app Mobile app

A User

Cons:

→ Huge amounts of data → Huge amounts of compute power Huge costs!

 $\rightarrow$  Takes **months** 



- O Model Evaluation

ep0-ba1000-rank0.pt

ep0-ba1000-rank0.pt

sw-completion-003

gw-turbo-001

gw-completion-00

gwt-2

gwt-2

Load balancer

## Full tune

٠



## Full tune

### Fully tune an existing LLM

Customize an existing model with your specific use cases. Gradually change the model by feeding it examples of the expected behavior



#### Pros:

- $\rightarrow$  Small downgrade in accuracy\*
- → Almost full ownership (model + tuning data)



#### Cons:

- $\rightarrow$  Moderate amounts of data
- $\rightarrow$  Moderate amounts of compute power
- $\rightarrow$  Takes days/weeks

\* For a considerable about of tuning data

## Few shot prompt tuning



# Few shot prompt tuning

# Naive prompt tuning or few shot tuning

Providing the models with examples within the prompt context 

 J
 Based on the next examples, classify the feeling of the following customer review:<br/>This was an amazing product! 10/10: positive<br/>Didn't work: negative<br/>Don't buy this: negative<br/>Super helpful, worth it: positive<br/>3/10: negative<br/>I enjoyed this product:
 Image: Comparison of the following customer review:<br/>Comparison of the following customer review:<br/>Didn't work: negative<br/>Don't buy this: negative<br/>I enjoyed this product:
 Image: Comparison of the following customer review:<br/>The customer review "I enjoyed this product" expresses a positive sentiment.
 Image: Comparison of the following customer review:<br/>Comparison of the following customer review:<br/>Don't buy this: negative<br/>Don't buy this: negative<br/>Don't buy this: negative<br/>I enjoyed this product:
 Image: Comparison of the following customer review:<br/>Comparison of the following customer review:
 Image: Comparison of the following customer review:<br/>Comparison of the following c

#### Pros:

- $\rightarrow$  No data needed
- $\rightarrow$  No extra compute (just inference)
- $\rightarrow$  Instant

#### Cons:

- $\rightarrow$  Bad performance (non robust + non scalable)
- $\rightarrow$  Extensive prompt engineering

## **Parameter efficient tuning**



# Parameter Efficient Fine Tuning (PEFT)

Make more with less! Use less data/compute power achieve comparable performance

**Reduce costs!** 



# Selective tuning

#### **Selective methods**

Re-train only a few layers/parameters, keeping all other parameters fixed



# Additive tuning

#### **Additive methods**

Add a few new parameters and train them from scratch, keeping all other parameters fixed



(original model only had 4 layers)

# Parameterization tuning

Parameterization methods Decrease foundational model size before tuning

 $\rightarrow$  Low rank approximation/adaptation

 $\rightarrow$  Lowering precision



# Parameter efficient tuning

Parameter efficient fine tuning (PEFT)

#### Time to complete 52k training iterations for Falcon 7B



Lightning.ai - Fine tuning Falcon LLMs more Efficiently with LoRA and adapters

# Parameter efficient tuning

#### **PEFT Pros:**

- $\rightarrow$  Significantly reduces compute power
- $\rightarrow$  Significantly reduces training time (hours)
- $\rightarrow$  Reduce costs!
- $\rightarrow$  Comparable accuracy

#### **PEFT Cons:**

- $\rightarrow$  Lacks extensive accuracy evaluation for every method
- $\rightarrow$  Small downgrade in accuracy

## **Monitoring LLMs**

Integrity	<ul><li>Prompts not understood</li><li>Readability match</li></ul>	<ul><li>Sentiment match</li><li>Language match</li></ul>	<ul><li>User feedback</li><li>Cutoff responses</li></ul>
Drift	<ul><li>Changes in language</li><li>Changes in vocabulary</li></ul>	<ul><li>Topic drift</li><li>Prompts out of training data</li></ul>	a
Governance	<ul><li>Bias and profanity indicators</li><li>Governance &amp; compliance rules</li></ul>	<ul><li>Personal information</li><li>Privacy preservation</li></ul>	
Hallucinations	<ul><li>Response outliers</li><li>Similarity scoring</li></ul>	Reference (URL) validation	
Attacks	<ul><li>Adversarial attempts to extract data</li><li>Bypass safety controls</li></ul>	<ul><li> Prompt injection</li><li> Prompt leakage</li></ul>	•

## **Monitoring LLMs with Elemeta**



# Beyond tuning

#### Emerging LLM App Stack



## LLM Garden (https://llm.garden/)



## Superwise 🔅 tensorops

# Q&A

Oren Razon, CO-Founder & CEO @ Superwise oren.razon@s

oren.razon@superwise.ai | li

linkedin/oren-razon

Gad Benram, Founder & CTO @ TensorOps | gad@tensorops.ai | linkedin/gad-benram